Express Voice Studio

Cancellation & Rescheduling & Late Policy

Cancellations

Students are required to provide a minimum 48 hours' notice if they are unable to attend a scheduled lesson. Without 48 hours' notice, the lesson will be counted as complete.

Students are required to provide a minimum 1 week notice for any cancellations or rescheduling of In-Recording-Studio lessons, as the teacher may need to re-book travel / arrangements. If less than 1 week notice is given, the teacher will make best efforts to accommodate the changes. If it is not possible to accommodate the last minute changes, the teacher reserves the right to charge for services not able to be rendered or request the change fees for any travel to be compensated by the student.

Rescheduling

Students are required to provide a minimum 48 hours' notice if they need to reschedule a lesson. If less than 48 hours notice, the lesson will be counted as completed.

Late Policy

Things happen, but please do your best to be on time. Due to the nature of having multiple students, if you are late it may not be possible to go overtime with your lesson and unfortunately you will lose that time.

If the teacher is late to start the lesson, the full lesson duration will be provided either during that session by going overtime, or by adding the time to a future lesson.

Thank you for your business, it is a pleasure to work with all of you!

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